DIGITAL HUMAN ASSISTANTS

CEO ADVANTAGE
ADVISORY SERVICES

Helping **Australian Companies and Leaders** Navigate the Age of AI and Intelligent Automation

Learn more about our services: https://www.digitalhumanassistants.io/services-4

We understand leaders are grappling with either
- Where to start, and being left behind if they adopt AI too slowly
- Being embarrassed if they move to quickly and damage the reputation of their firms

Common organisational challenges…

Adapting to the new skills needed for the Age of AI	High Costs	Staff and Skill shortages	Change Management and readiness assessments	Selecting and implementing the 'right tools for the purpose'	Risk and Governance

Meet the experienced team that can support you on your journey

Chris Foster-McBride,
Co-Founder & CEO
Digital Human Assistants

A former UK government policy advisor, 10+ years at the Big 4, deep and contemporary expertise in AI. Founder of AI companies with ethical purposes

Ricky Sydney,
Co-Founder & CTO
Digital Human Assistants

A Solution Architect and Data & Analytics leader, with 15 years of experience. Specialisation in automation, GenAI, RPA, cloud-based solutions

Paul Edginton,
CEO Advantage

CEO and Directorship roles for more than 25 years. An award-winning social entrepreneur who has worked extensively with State and Commonwealth public sector agencies, departments and advisory roles

Strategic Implementation Trifecta: Our focus areas and services to support you on your AI journey

People

Your workforce is your biggest asset. In the Age of AI, you will need to learn new skills and require ongoing support.

Focus areas:
- CEO Mentoring
- CEO and Board Events
- Advisory for Boards and Senior Executives
- Keynotes and Workshops
- Human Elements of Change Leadership
- Succession Planning
- Change Management

Processes

The goal of AI is automation and enhanced productivity and quality. We support organisations to standardise processes so they can reap the benefits today and build businesses to thrive in the future.

Focus Areas:
- Current State Analysis
- Future State and Roadmap
- Process Mapping and Standardisation
- Use Case Prioritisation and Strategy
- Risk Management and Governance

Technology

We select the right tools for the job, focusing not only on best meeting your outcomes but also on how systems will be maintained and updated.

Focus Areas:
- Data Governance
- Advanced Data and Analytics
- Create, Test, Evaluate, Iterate and Deploy low complexity solutions
- Integration
- Support and Maintenance

Outcomes: Strengthened Leadership Skills, increased Productivity and Quality, Greater Margins and Profits, Happier Staff Who Focus on Value-Adding Work

Our client stories

CEO Advantage and Digital Human Assistants delivered a session for senior leaders of government departments (35 CEOs). We worked with the government leadership team to create an agenda that focused on

- AI trends
- Where organisations can derive value from AI
- AI Risks and limitations
- Leadership in the Age of AI (practical strategies and advice)

This led to really positive feedback and a number of strategic opportunities as well as addressing underlying concerns and giving participants access to the latest evidence-based materials to make informed decisions.

DHA partnered with MCCSA to demonstrate how AI technology could revolutionise learning in the aged care sector. Working closely with their leadership team, we developed an accessible prototype that empowers providers to create their own interactive learning solutions for understanding Quality Standards. The project's success was driven by the methodological approach and strong emphasis on the human aspect of technology adoption.

The team quickly grasped MCCSA's vision and transformed it into a practical solution that builds confidence among aged care providers in embracing AI technology.

George Gouzounis
Multicultural Communities Council of SA (MCCSA) AI Project Lead

Our client stories

As a not-for-profit organisation providing training, employment, and community services, we operate in a competitive and tough commercial environment with thinning margins. Our focus is on delivering exceptional quality services to our students and clients while ensuring we run a sustainable organisation. AI and IA can certainly help us remain competitive.

We collaborated with the Digital Human Assistants team on a variety of strategically important projects, from Reporting to harnessing AI and Automation tools. We value their methodical and technical expertise, but even more important is their culture of listening to clients, working collaboratively, and starting with a 'People First' mindset.

Carmel Crouch, Managing Director, STEPS Group Australia and Chair of Jobs Australia

As a start-up in Healthcare, our priority is to ensure our work delivers maximum value to our customers.

Partnering with the Digital Human Assistants team was a great cultural fit. They helped us identify automation opportunities in key business processes, highlighting pain points and potential ways to deliver higher-value work earlier in our engagements to generate more revenue.

We also explored an interactive Digital Human solution for patient interviews. While it wasn't the perfect fit for our immediate needs, the DHA team's 'Fail Fast' approach enabled us to swiftly pivot and focus on other high-impact areas.

Dana Ronan, Co-Founder, Director, Patient Experience Agency
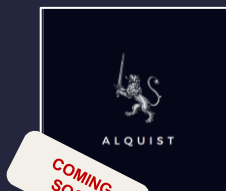
Our Solutions

Medical Coding GPT

- A global tool to suppport clincians and administrative staff to quickly find the relevant ICD-10 codes (medical codes used for audits and reimbursement), helps enhance clinical summaries and discharge letters with medical terminology, and write multilingual patient letters to improve care coordination and patient experience.

- This was an early prototype to demonstrate designed with input from leading national clinicians to understand the benefits and limits of AI. Demo available upon request.

Get To Know The Strengthened Standards GPT

- The aged care sector faces significant challenges in implementing and maintaining compliance with new strengthened Quality Standards, particularly for workers from diverse cultural backgrounds who may need support in understanding and applying these requirements effectively.

- The Get To Know The Strengthened Standards prototype was created to demonstrates how accessible AI technology can empower aged care providers to create their own interactive learning solutions. This MVP specifically targets a network of 60-100+ aged care providers, showing them that custom AI implementation is both achievable and practical. Demo available upon request.

Alquist: An AI Risk solution that give you confidence in the Age of AI

- Organisations face mounting pressure to implement AI solutions while struggling to identify, assess, and mitigate the associated risks. Alquist delivers a comprehensive AI risk management platform that empowers organisations to make confident decisions supporting an evidence-based, adaptive governance framework.

- **Features:** Combines a guided AI risk assessment builder with powerful comparative analysis tools aligned to leading risk frameworks (MIT AI Risk Repository, NIST RMF, OECD AI principles, etc.) and ISO/IEC 42001 standards. Access 24/7 risk support, checklists, glossaries and an A-Z of risks, as well as member area with the latest AI-related trends and risk advice. Demo available upon request.

Video

A full list of DHA's AI and IA solutions on available on our website.

Our Solutions

Skills Management Solution

- Skilled individuals are the greatest asset to any business, yet many organisations fail to effectively identify and leverage their internal talent and end up in a cycle of ongoing expensive recruiting campaigns.

- Our AI-powered Skills Management Solution, enables efficient resource allocation, skill tracking, and certification management, empowering HR managers, project leads, and executives to make data-driven decisions about their workforce.

- **Key features**: AI-assisted skill matching, customisable employee profiles, certification tracking, and powerful analytics through PowerBI integration. Deployed within a secure Microsoft environment without ongoing third-party tool fees.

[Video]

Project Management Solution

- Project Management Solution offers a comprehensive and customisable approach to tackle complex project management challenges, leveraging Intelligent Automation and AI to streamline processes and enhance project execution.

- This innovative platform enables deep project insights, efficient resource allocation, and effective risk management, empowering Program Directors, CEOs, and Project Leads to make informed decisions and drive successful project outcomes.

- **Key features:** AI-generated status updates, automatic task generation, seamless integration with Microsoft tools, and powerful analytics through PowerBI, all deployed within a secure Microsoft environment without ongoing third-party tool fees.
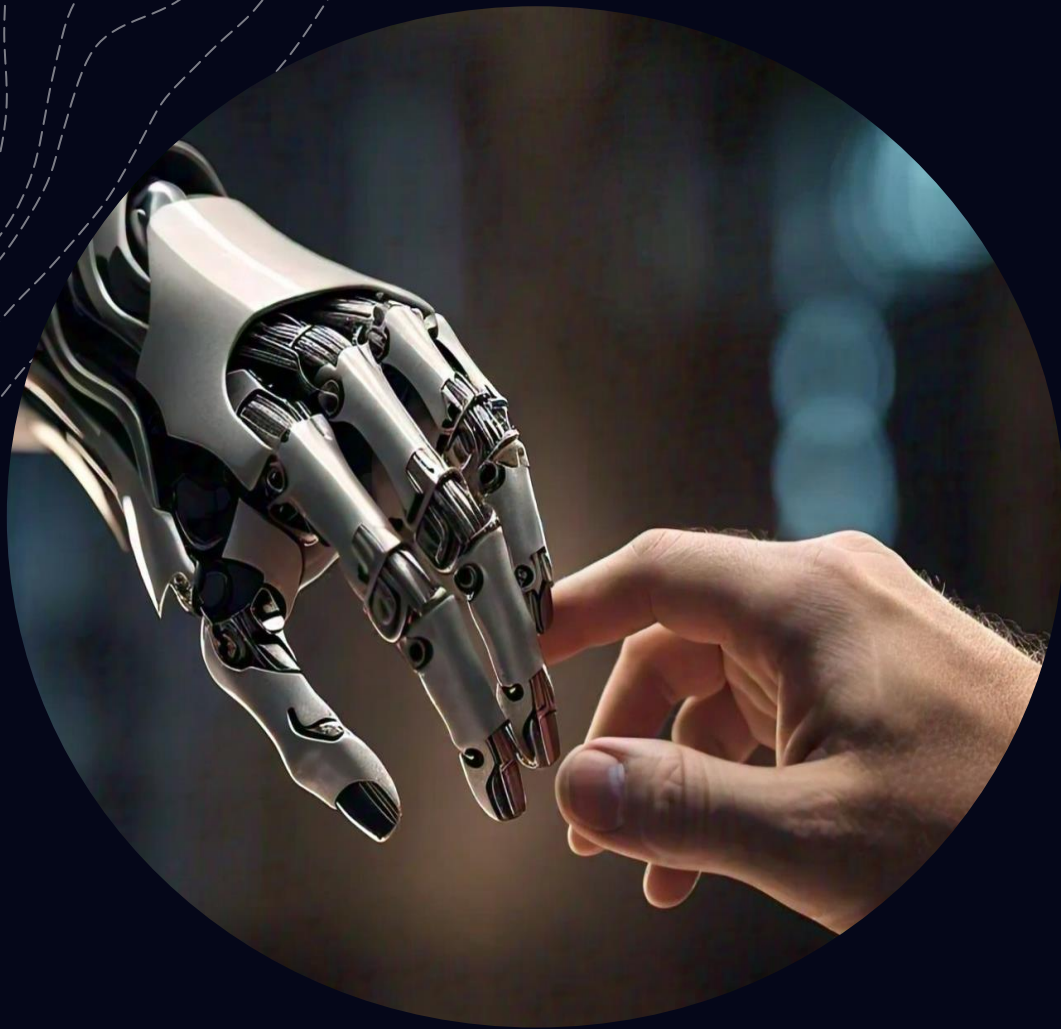
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Meeting Management Solution

- Revolutionises organisational meeting practices by addressing key challenges in preparation, execution, and follow-up, leveraging Microsoft technology and AI-powered tools like Copilot.

- The comprehensive Meeting Management platform streamlines meeting workflows, enhances note-taking accuracy, and improves action item tracking, catering to the needs of meeting coordinators, executives, and managers across departments.

- **Key features:** AI-powered note-taking, customizable meeting templates, seamless integration with Microsoft tools, and advanced meeting analytics, all designed to boost efficiency and accountability in meeting management processes.

[Video]

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Thank you

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